



ElecTrak[®]

Garden Tractor

PRODUCT SERVICE BULLETIN NO. 6

May 3, 1971

Product Service Organization

Product service for the Outdoor Power Equipment Operation has just been enlarged to provide more and better service to dealers and customers in the areas of:

PRODUCT INFORMATION

COMPLAINT SERVICE

TECHNICAL ASSISTANCE

PARTS SERVICE

WARRANTY CLAIMS

DEALER SERVICE TRAINING

The "Hot Line" is being expanded and should be used as follows:

ALL DEALERS NORTH OF DELAWARE RIVER, MASON-DIXON LINE
AND OHIO RIVER CALL AREA CODE 518/372-4763 COLLECT.

NOTE: This is a new number on rotary for additional accommodation
of your calls.

ALL DEALERS SOUTH OF DELAWARE RIVER, MASON-DIXON LINE
AND OHIO RIVER OR WEST OF MISSISSIPPI RIVER CALL AREA
CODE 518/393-9817 COLLECT.

Please record the appropriate number in several convenient loca-
tions and advise key personnel of the change.

Our objective is to provide the best service in the outdoor power
equipment industry. We will welcome your suggestions about how we
can help you.

R. M. Fisher, Manager
PRODUCT SERVICE, QUALITY & SAFETY

RMF/ejm

(OVER)

General Electric Company
Outdoor Power Equipment Operation
Corporations Park, Bldg. 702
Schenectady, N. Y. 12305

GENERAL ELECTRIC

Here are the people now in place to serve you.



A. R. MARTINELLI - DICK - MANAGER OF PRODUCT SERVICE



D. C. HABICHT - DALE - PRODUCT SERVICE ENGINEER - PUBLICATIONS



R. E. CARBIN - DICK - PRODUCT SERVICE SPECIALIST - SPARE PARTS



L. E. FREEMAN - LEE - PRODUCT SERVICE



P. J. PARISI - PETE - PRODUCT SERVICE



J. D. CREASY - JACK - PRODUCT SERVICE



MRS. WANDA MIKLUSZ - PRODUCT SERVICE