DEAR ELEC-TRAK TRACTOR OWNER:

As an experienced owner and operator of the General Electric Model E-12M Elec-Trak garden tractor, we are most interested in obtaining your present evaluation and comments on the enclosed questionnaire.

In return for your response to this questionnaire, we are making a special offer available to you. You may buy either or both a tractor Horn Kit or Measured Battery Water Filler at one-half the retail price.

Please indicate:

(  ) Yes, please send:

(  ) One Measured Battery Water Filler
    (Your cost $2.15; list price $4.35)

(  ) One Electric Horn Kit
    (Your cost $5.20; list price $10.40)

(  ) No, do not send either.

A check or money order must be enclosed with the questionnaire to take advantage of either or both offers (make payable to General Electric Company).

An envelope is provided for your convenience in returning the questionnaire.

We wish to thank you in advance for your cooperation and reply.

Very truly yours,

J. W. Stackhouse
Manager - Product Planning
E12M ELEC-TRAK® TRACTOR OWNER QUESTIONNAIRE

1. My Elec-Trak tractor is equipped with the following accessories:
   
   Mower □ Side Discharge □ Rear Discharge □ Other
   □ Plow □ Snow Thrower

2. Elec-Trak tractor mower performance (answer only if you have used this attachment).
   
   - Check the blocks which you feel are applicable to your experience using the mower.

   Grass Area □ less than 1 acre □ 1 to less than 2 acres □ 2-3 acres □ over 3 acres

   a. Mower performance (amount cut off): 1” grass □ Excellent □ Good □ Adequate □ Poor □ Unacceptable
      2” grass □ over 3” grass □

   b. Appearance of lawn after mowing.

   c. Tractor range to complete mowing.
      (Note below total area cut if not "Adequate" or better)

   d. Ease of mounting and removing mower.
      (Compared to former tractor brand and hp)

   e. Maneuverability of tractor and mower.

   f. Speed variation for mowing.

   g. Adjustment of mower cutting height.

   Explanation if poor or unacceptable:

   ____________________________________________________________

   ____________________________________________________________

   Additional comments:

   ____________________________________________________________

   ____________________________________________________________

3. Elec-Trak tractor snow thrower performance (answer only if you have used this attachment).
   
   - Check the blocks which are applicable to your experience using the snow thrower.

   a. Snow thrower throws: light snow □ Excellent □ Good □ Adequate □ Poor □ Unacceptable
      wet snow □

   b. Snow thrower scrapes snow.

   c. Ease of mounting and removing snow thrower.

   d. Operating time of snow throwing. Driveway size □ ft x □ ft. (if not "Adequate", list snow depth below)

   e. Maneuverability of tractor and snow thrower.

   f. Speed variation for throwing.

   Explanation if poor or unacceptable:

   ____________________________________________________________

   ____________________________________________________________

   Additional comments:

   ____________________________________________________________

   ____________________________________________________________
4. Elec-Trak tractor plow performance (answer only if you have used this attachment).
   — Check the blocks which you feel are applicable to your experience using the plow.

   a. Tractor/plow moves snow:
      dirt/gravel:

   b. Tractor steering performance with plow on snow.

   c. Operating time of plowing.
      Area size ___ ft x ___ ft
      (If inadequate please explain below)

   d. Ease of mounting and removing plow.

   e. Maneuverability of tractor and plow.

   f. Speed variation for plowing.

   g. Ease of changing plow angle.

   Explanation if poor or unacceptable:

   Additional comments:

5. Service call information.
   — Please check the blocks which are applicable to your experience.

<table>
<thead>
<tr>
<th>Item</th>
<th>Number of In-Warranty Service Calls</th>
<th>Number of Out-of-Warranty Service Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Tractor:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charger Asm.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Controls—Electrical</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wiring</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tractor Motor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Battery</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mechanical Lift</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Throttle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transmission</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Steering &amp; Front Axle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brake</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Body</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tires</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mower:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Motor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wiring Harness</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mower Arms</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mower Deck</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Snow Thrower:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Motor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chute</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Auger</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plow:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Blade</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

General Electric Company
Outdoor Power Equipment Operation
Corporations Park, Bldg. 702
Schenectady, N.Y. 12345

GENERAL ELECTRIC