

GENERAL ELECTRIC

OUTDOOR

POWER EQUIPMENT

OPERATION

GENERAL ELECTRIC COMPANY, CORPORATIONS PARK, BUILDING 702,
SCHENECTADY, NEW YORK 12305, Phone (518) 374-2211

May 4, 1972

IMPORTANT!

SUBJECT: ELEC-TRAK E10M TRACTORS

TO: ELEC-TRAK TRACTOR DEALERS

An exhaustive testing program that has been carried on since the first E10M prototypes have been built has indicated that under some conditions fracturing of the rear wheel hubs can occur. An initial sign of this failure is the cracked paint on the inner side of the wheel where the weld bead joins the wheel web with its center hub. Later stages of the failure show corresponding cracks in the metal at that joint or a distorted web. If undetected and the operation is severe enough, the wheel separates from the hub causing drive torque and braking torque to be lost.

As soon as this situation was detected, modified wheels were obtained and put into production. It will be necessary to replace wheels on early tractors as soon as possible as described below. The special warranty form enclosed lists the E10M tractors on which changes need to be made. This form should be used to make the proper claim for reimbursement of expenses incurred by you in carrying out this change. E10M tractors involved have serial numbers beginning with the letter B or C and those with the first letter D and the last three digits less than 632.

Correct rear wheels in the proper quantity are being shipped to you by Carlisle Tire and Rubber Co. These will be billed to your account.

When the properly completed special warranty form has been received in Schenectady and when the old wheel/tire assemblies have been received by Carlisle, your dealership will be credited for the wheels and a labor allowance of \$3.50 per tractor. In addition, travel required to perform



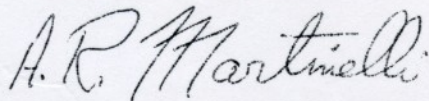
this service on delivered units will be credited at \$.25/mile for the first 25 miles, then \$.15/mile for mileage over 25 in traveling to and from the location where work can be done.

It is very important that these replacements be made immediately and warranty claim form returned before June 30, 1972.

All wheel/tire assemblies should be consolidated and returned collect, the least expensive way to:

Carlisle Tire and Rubber Company
621 North College Street
Carlisle, Pennsylvania 17013
Attention: Mr. W. Mack

Sincerely yours,



A. R. Martinelli, Manager
Product Service

ARM/cp